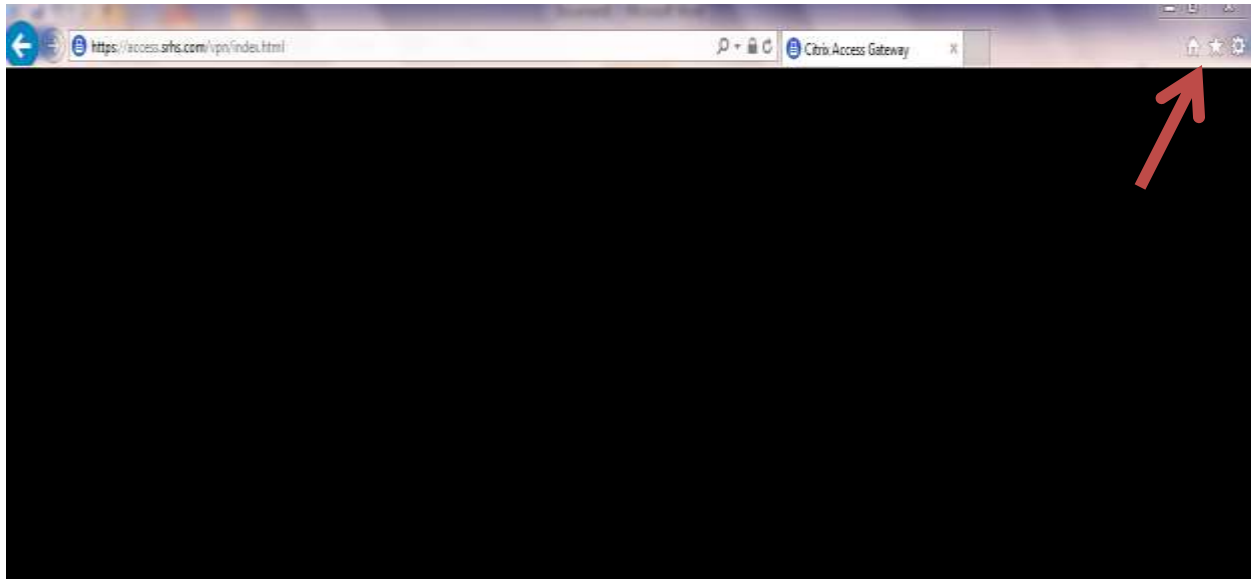

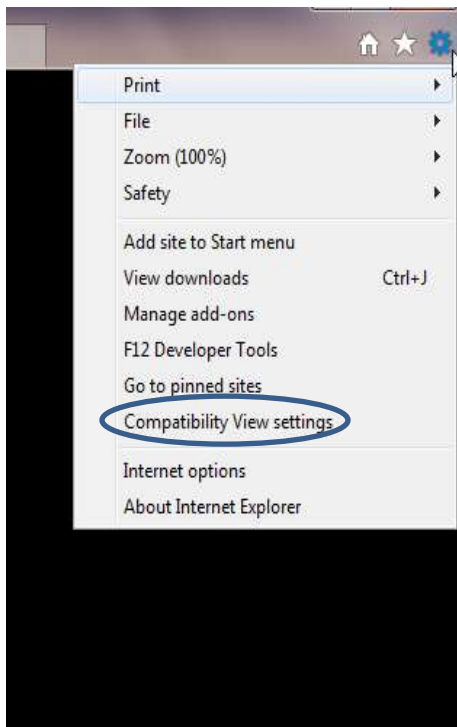


HOW TO TURN ON COMPABILITY MODE ON INTERNET EXPLORER 11

When coming in externally through Access.srhs.com you receive the screen below. You do not see the login prompts. To fix it, you will need to turn Compatibility Mode on your Internet Explorer 11 Browser.



Click on the **Options icon**  on right side of the Browser. In the drop down field, click on **Compatibility View Settings**.



Type in **srhs.com**, if it's not there, and click **Add**. Then click **Close**. It should automatically refresh and the login prompts will be there.

